



Accreditation Summary Report 2016-2019

Organizational Attributes

Kendall County Health Department has strengths in many areas.

- Kendall County Health Department provides services in a warm, accessible, safe, and inviting facility that helps foster a sense of respect for clients and employees.
- The organization is commended for its emphasis on prioritizing the health and wellness of its staff as evidenced by initiatives such as encouraging increased consumption of fruits and vegetables, sending regular “Wellness Bites” encouragements to staff, creating an employee workout area, and providing a soothing green space for staff and clients to enjoy.
- Kendall County Health Department is praised by its funders and referral sources as the provider of choice in the community. Kendall County Health Department is seen as collaborative, innovative, approachable, and transparent by those who work closely with the organization.
- The organization is commended for its efforts in thoroughly assessing the needs of its community and responding proactively as evidenced by its community health assessment and strategic plan.
- The health department has a dedicated, hardworking, competent executive leadership team that provides vision and strategic planning while fulfilling multiple roles to support the work of the organization.
- The organization recently overhauled its website, making this an easy way for clients and the greater community to access important information about the services provided. Kendall County Health Department also has made great strides in increasing its presence in social media and uses these platforms as a way of engaging with the community it serves.
- The organization strives to provide culturally competent services to an increasingly diverse community, proactively assesses its strength and weaknesses in this area, and has a process in place for continual improvement.
- Staff members report feeling valued, supported, and respected by the organization’s leadership.
- Clients report feeling that the clinical services they receive are excellent and that the organization provides a one-stop shop for many of their needs.
- Clinical staff use evidence-based practices in its services and also have developed its own evidence-informed models of care.