

OUTCOMES

Outcome Model

KCHD is committed to continuous improvement to effectively serve the community. Annually, each department identifies a Quality Improvement project, otherwise called an Outcome Model. Each department identifies an area of improvement, a goal, and interventions necessary to achieve those goals.

COMMUNITY ACTION

GOAL

Community Action will strive to increase the number of Grundy County homes placed on our Weatherization waiting list, producing increased parity in service between Kendall and Grundy Counties, through a multifaceted Grundy County program awareness outreach campaign.

OUTCOME

This goal was met by increasing Grundy clients to 46% from 23% through tailored outreach to Grundy community members.



MENTAL HEALTH

GOAL

Mental Health aims to have clients be able to complete paperwork virtually so there are fewer appointments rescheduled due to the client(s) not coming by the specified time.

OUTCOME

This goal was met with 0% missing appointments due to paperwork during quarters 2-4.



ENVIRONMENTAL HEALTH

GOAL

Environmental Health is committed to encouraging our community to purchase more radon test kits from KCHD. This effort aims to increase indoor radon gas testing and help address and reduce harmful radon levels.

OUTCOME

This goal was surpassed! 120 radon test kits were sold, when the goal was 116.



COMMUNITY HEALTH

GOAL

Community Health aims to increase the number of clients with latent TB who accept treatment this year. Successfully meeting this goal would result in fewer clients developing contagious tuberculosis.

OUTCOME

This goal was nearly met, with 34% of clients with Latent TB Infection (LTBI) receiving treatment. This marks an increase from Quarter 3, when 23% of clients received treatment.

